Sentry Healthcare Solutions Privacy Policy

Policy effective and last reviewed February 26, 2026

Sentry Healthcare Solutions ("Sentry," "we," or "us") understands that privacy is important to you and values your trust. This Privacy Policy ("Privacy Policy") explains how we handle and protect your personal information.

This Privacy Policy generally covers Sentry's privacy practices with respect to (1) sentryhealthcaresolutions.com ("Site"), and/or (2) services otherwise provided by Sentry—either online or offline—that are not pursuant to a government contract ("Services").

Please read this Privacy Policy carefully to better understand how we collect, use, and disclose your personal information, to the extent you engage with our Site and/or Services. If you are a resident of California, please note that there is an additional Privacy Notice at Collection and Privacy Policy Supplement for California Residents ("California Privacy Notice"), included below, that applies only to you.

Your use of the Site or Services indicates your acceptance of the terms of this Privacy Policy.

Information We Collect

The information we collect from you varies, depending on the way you use our Site and/or Services. We collect information from or about you in the ways described below.

The categories of information we may collect include:

- Identification information, such as name, title, and organization;
- Contact information, such as physical address, email address, fax number, and phone number;
- Preference information, such as your areas of interest; and
- Device and online usage information, such as information about your computer, browser, mobile, or other device that you use to access our Site. As described more below, we may use cookies, pixels, log files and other techniques to collect such information, including IP address, device identifiers and other unique identifiers, browser type, browser language, operating system name and version, device name and model, version, referring and exit pages, dates and times of Service access, links clicked, pages visited, forms submitted, features used, crash reports and session identification information.

How We Use Cookies and Other Tracking Technologies

Cookies

We use cookies to make interactions with our Site easy and meaningful. A cookie is a small piece of information that is sent to your browser when you access a website. There are two kinds of cookies, a session cookie and a persistent cookie. Sentry primarily uses session cookies. A session cookie is text that is stored temporarily in your computer's memory but never written to a drive. It is destroyed as soon as you close your browser. Sentry also may use persistent cookies, which are saved to a file on your hard drive.

Sentry also uses Google Analytics to perform analytics and better understand and improve our Site. As part of this service, we make available certain personal information (such as an IP address) to Google Analytics.

Web Beacons and Similar Tracking Technologies

We may record information about how users access our websites. This information may include your IP address (or the DNS name associated with it) and what Web software you are using (browser and version).

Opting-Out

You may opt-out of the cookies associated with our analytics service provider—Google Analytics—by visiting our cookie management tool. You may also opt-out of your data from our Site being available for use by Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity. For more information visit: Google Analytics Opt-out Browser Add-on.

For more information, please visit the Cookie Settings page.

How We Use Information

We use the information we collect or that you submit for a variety of purposes relating to our business. More specifically, we may use your information to:

- Provide, support, analyze, administer, develop, improve, and personalize our Site and/or Services;
- Act in accordance with your direction, for example, if you direct us to share your information with a third party, we will do so in order to facilitate that interaction;

- Fulfill or meet the purpose for which you provided the information;
- Communicate with you, including to respond to your requests, to investigate and address your concerns, to respond to any other inquiry or correspondence you send to us, and to monitor and improve our responses;
- Send you information, updates, and/or promotional materials about our Site and/or Services, programs, partnerships, offerings, and/or events that may interest you;
- Personalize your Site experience and deliver content and product and service offerings relevant to your interests;
- Store and share user-generated content on social media platforms;
- Enter into or perform a contract or business relationship with you;
- Protect our rights or our property and to ensure the technical functionality, safety, security, and integrity of the Sites or Services databases, and other business assets;
- Conduct research, analysis, and business development, including to develop and improve our Site and/or Services;
- Comply with applicable laws and regulations (including recordkeeping and tax obligations), assist and respond to law enforcement requests, and respond to regulatory or other legal inquiries, including court orders;
- Evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Sentry's assets, in which personal information held by Sentry about our consumers is among the assets transferred;
- Retrieve, inspect, monitor or disclose information received or transferred using Sentry's information systems when required by law or contract, when there is reason to believe that there have been violations of Sentry policy, law, or personal courtesy, and in exceptional cases, when required to meet time dependent, critical operational needs; and
- Fulfill any other purpose for which you provide consent.

How We Disclose Information

We may disclose information we collect or that you submit in the following situations:

- **With Our Service Providers, Vendors, or Third Parties.** We may disclose information to these entities to assist us in providing, supporting, analyzing, administering, developing, improving, and/or personalizing our Site and/or Services.
- **With Affiliates.** We may disclose personal information to our Sentry affiliates.
- **With Analytics Partners.** We may engage analytics partners to assist us in monitoring and analyzing how you use our Site and Services and improve your experience.
- **With Advertising Partners.** We may engage advertising services to assist us in advertising our brand and Services.
- **In the Event of Merger, Sale, or Change of Control.** We may transfer or assign this Privacy Policy and any personal information to a third-party entity that acquires or is merged with us as part of a merger, acquisition, sale, or other change of control (such as the result of a bankruptcy proceeding).
- **Other Disclosures.**
    - We may disclose personal information about you if we have a good faith belief that disclosure of such information is helpful or reasonably necessary to: (i) comply with any applicable law, regulation, legal process or governmental request; (ii) enforce our policies including investigations of potential violations thereof; (iii) detect, prevent, or otherwise address fraud or security issues; or (iv) protect against harm to the rights, property or safety of Sentry, our users, or the public.
    - We may also disclose personal information or other information pursuant to your consent or direction.

Data Security

We take the protection of your information seriously and take reasonable and appropriate physical, administrative, and technical measures to protect the information collected through our Site and Services. While we implement commercially reasonable security measures to protect your privacy, please keep in mind that the Internet is not a 100% secure medium for communication, and we cannot guarantee that the information collected about you will always remain private when using our Site and/or Services. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk.

Do Not Track Signals

We do not currently respond or take any action with respect to web browser “do not track” signals or other mechanisms that provide consumers the ability to exercise choice regarding the collection of personal information about an individual consumer’s online activities over time and across third-party websites or online services.

Links to Other Sites

Our Site may include links to other third-party websites as a convenience to you. If you click on one of those links you will be taken to websites we do not control, and this Privacy Policy does not apply to those third-party websites. The inclusion of any link does not imply our endorsement of any other company, its site(s), or its product(s) and/or service(s). Sentry is not responsible for the content of linked third-party sites and does not make any representations regarding the privacy practices of, or the content or accuracy of materials on, such third-party web sites. Your use of third-party web sites is subject to the terms of use for such sites.

Children’s Information

Our Sites and Services are intended for adult use only. We do not direct any part of our Site or Services to children less than 18 years old and children are not eligible to use our Services. Nor do we knowingly collect personal information from children. By using our Site and/or our Services, you represent and warrant to Sentry that you are at least 18 years of age.

Changes to This Privacy Policy

As our organization changes over time, this Privacy Policy may change as well. We reserve the right to amend the Privacy Policy at any time. Any changes to this Privacy Policy will appear on this page, so we encourage you to review it periodically.

Contact Us

Any comments, concerns, complaints, or questions regarding this Privacy Policy may be addressed to info@sentryhealthcaresolutions.com. Please note response time may vary.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

Please refer to the California Privacy Notice for more information.